

From: David & Judy Palmeter [mailto:david@palmeter.com]
Sent: Tuesday, February 14, 2012 10:25 AM
To: 'Car Support'
Subject: RE: No Reverse - Intellispeed 16T Mild-Modified Reversible

Hello Jack,

The ESC arrived yesterday. Thanks very much.

Just to be sure about the setup, I need to know the meaning of the terms in Step 3: Transmitter Adjustments. I have no idea what ATV or ATL are. I did set the Throttle End Point Adjustments (EPA?) to the maximums of 125 percent for both Forward Throttle and Back Throttle (Brake). Is that correct?

Can you tell me to what the other terms refer?

Regards,
David Palmeter
david@palmeter.com
317-770-4919

From: Car Support [mailto:CarSupport@hobbico.com]
Sent: Thursday, February 09, 2012 10:32 AM
To: david@palmeter.com
Subject: RE: No Reverse - Intellispeed 16T Mild-Modified Reversible

Replacement order has been entered and will ship UPS.

This email is a personal and confidential. It may not be copied in part or in whole other than in a reply to the sender. Copying this email to other emails or public forums is not permitted.

Sincerely,
Jack
Product Support Tech
PS9007
Hobbico

This email is a personal and confidential. It may not be copied in part or in whole other than in a reply to the sender. Copying this email to other emails or public forums is not permitted.

>>> "David & Judy Palmeter" <david@palmeter.com> 2/8/2012 2:25 PM >>>
[Hello Jack,](#)

[Thank you very much for your generous offer. I appreciate your generosity.](#)

[My mailing address is:](#)

[David Palmeter](#)

10131 Basalt Court
Noblesville IN 46060

Phone: 317-770-4919

Regards,
David

From: Car Support [mailto:CarSupport@hobbico.com]
Sent: Wednesday, February 08, 2012 12:32 PM
To: david@palmer.com
Subject: Re: No Reverse - Intellispeed 16T Mild-Modified Reversible

Thank you for contacting Product Support.

Though you are past the 120 warranty period out of a customer service I can send you out a new one.

Please provide full shipping information.

I hope you find this information helpful. Should you have any further questions or concerns, please do not hesitate to contact us at this email address. (Please be sure to copy all previous emails into any future questions.) You can also reach our product support technical team at 217-398-8970, or via fax at 217-398-7721.

DID YOU KNOW that our web pages now all contain FAQs? (Frequently asked questions) Please drop by and take a look! We hope you'll find the information helpful and valuable to you.

This email is a personal and confidential. It may not be copied in part or in whole other than in a reply to the sender. Copying this email to other emails or public forums is not permitted.

Sincerely,

Jack
Product Support Tech
PS9007
Hobbico

This email is a personal and confidential. It may not be copied in part or in whole other than in a reply to the sender. Copying this email to other emails or public forums is not permitted.

>>> "David & Judy Palmeter" <david@palmer.com> 2/6/2012 10:51 AM >>>
Hi,

A number of years ago, I purchased the following:

- ✓ Tamiya F103 Ferrari 412T1, a 1/10 scale Formula 1 R/C car kit
- ✓ JR Racing XR3i FM 75 MHz 3-channel Radio
 - R135 Receiver w/BEC
 - JRP334275
- ✓ Duratrax Intellispeed 16T Mild-Modified Electronic Speed Control
 - With ABS Brakes & Reverse
 - DTXM1065
 - S/N: 0311671

My grandchildren have finally convinced me to assemble the car. Everything has gone okay except for getting the reverse capability to work (very important when grandchildren are driving).

I followed the Intellispeed Steps carefully but on Step 3: Transmitter Adjustments, I have no idea what ATV or ATL are. I did set the Throttle End Point Adjustments (EPA?) to the maximums of 125 percent for both Forward Throttle and Back Throttle (Brake).

On Step 5: Speed Control Set-Up -

Item 1 - Followed start-up instructions exactly

Item 2 - Neutral Point - Seems okay, however, the ESC buzzes sometimes, usually on startup, sometimes stops buzzing after steering input.

Item 3 - Full Throttle - Motor responds properly to Tx. Green LED is on steady until the motor is accelerated, then the green LED goes off. As the TX get to maximum travel and the motor gets to maximum RPM, the red LED comes on.

Item 4 - Full Reverse - NOT WORKING - Several times I applied Full Reverse on the TX for as long as a minute. The green LED is on steady during this attempt but I never have gotten both red and green LEDs on. The reverse function is NOT working.

What can I do to get reverse working?

Thanks,
David Palmeter
david@palmeter.com
317-770-4919